

Early Allotment Reimbursement Procedures

When utilizing MyPay to start your allotment, there is, unfortunately, no option to select a start date. Since the MyPay System does not allow you to specify a start date (which should be the month prior to your first payment due date) the allotment may begin immediately after submission.

MILES understands that the result of this early allotment may cause the service member a financial hardship.

The following procedures are provided to assist a service member requesting to be reimbursed for an allotment, which has started early:

1. Immediately Contact Military Assistance Company (MAC) at 1-800-765-2110. **Service member must contact MAC prior to the 2nd to last business day of the month (MAC is closed the last business day to process payments). Allotted funds are released to US Bank on the 1st business day of the month. Their hours are M-F 8:30-5:00pm EST.**
2. To submit a request for “early allotment” reimbursement, please [complete the form](#) below and fax it to the number printed on the form.
3. Reimbursement will occur within 24-48 hours from when the funds would normally be released to US Bank (not from the time of your request) by way of an electronic transfer to the financial institution requested.

IF FUNDS HAVE BEEN RELEASED TO US BANK; US BANK CUSTOMER SERVICE MUST BE CONTACTED AT 1-800-658-0886 TO REQUEST REIMBURSEMENT. THIS MAY TAKE 14 TO 21 DAYS. THE REIMBURSEMENT FROM US BANK WILL BE BY CHECK—VERIFY THAT US BANK HAS YOUR CURRENT MAILING ADDRESS ON FILE.

If you elect not to have an early allotment reimbursed those funds will be applied to the loan balance as a payment.

**CALL MILES ASSISTANCE CENTER @ 1-800-293-2040
FOR ADDITIONAL ASSISTANCE**

EARLY ALLOTMENT REIMBURSEMENT FORM

Because the allotment system began before intended the undersigned requests those early allotment funds be reimbursed by way of an ACH transfer to the financial institution and account provided.

- Please Print Legibly-

NAME _____

SSN _____

US Bank Payment Amount _____

Your Personal Banking Information

BANK/Financial Institution	_____
ROUTING #	_____
ACCOUNT#	_____

My signature below confirms my authorization for Military Assistance Company to ACH early allotted funds to the above listed bank and account. I have read and understand the [Early Allotment Reimbursement Procedures](#).

SIGNATURE

DATE

PRINTED NAME

(____)_____
DAY TIME PHONE #

Military Assistance Company
Phone: 1-800-765-2110
Email - payment@fknc.com
Fax - 1-866-268-6457